



## **Terms and Conditions – Education Classes & Placenta Encapsulation**

**Bump2Baby highly values each and every customer we provide our services to and will always do our best to ensure full-service satisfaction. This policy has been developed in accordance with Australian Consumer Law, which will be always complied with by Bump2Baby. Further information regarding service provision and refunds can be found on the Australian Competition and Consumers Commission (ACCC) website – [www.accc.gov.au](http://www.accc.gov.au) .**

Full Payment is required when booking your classes & Placenta Encapsulation via our website online store. If is not possible, please contact us to arrange a payment plan.

**A non-refundable booking deposit of \$100 is included in your booking fee – This is to hold your position on my calendar and fee for all administration paperwork, emails or calls associated with your booking.**

No currency refunds are offered if you fail to attend the class, however you will have the opportunity to attend another class or you can transfer your booking to someone else. If so, this needs to be arranged at least **TWO** weeks prior to your original class date.

Bump2Baby Birthing Classes will ensure you have prior to your class a confirmation email, including information about our venue and class requirements when full payment is received. It is solely

your responsibility to remember your class dates, details and to follow up on any concerns or queries. You are most welcome to telephone or email Alissa if you have any questions at any time before or after the class.

Bump2Baby Birthing Classes reserves the right to cancel a class in the event of unforeseen circumstances. In case of class cancellation, your payment will be either fully refunded or you can choose another class date.

We encourage partners to attend classes with you, but you are more than welcome to bring along another support person if your partner is unable to attend. If you wish to bring anyone else with you in addition, then at the time of booking this can be arranged for an additional fee.

The participants confirm that they understand that the classes provided by Bump2Baby Birthing Classes does not provide medical advice, and that they should seek the advice of a medical doctor to assist with any health related or pregnancy related issues surrounding the pregnancy, labour or birth.

## **Terms and Conditions of Service – Placenta Encapsulation**

Bump2Baby treats every birth and Placenta as sacred, and as such our bookings for encapsulation are limited. By booking with Bump2Baby, we have allocated you a valuable place, allocated time and resources towards your pending birth and postpartum.

**A non-refundable booking deposit of \$100 is included in your booking fee – This is to hold your position on my calendar, my on-call fee and fee for all administration paperwork, emails or calls associated with your booking.**

Prior to booking your Placenta Encapsulation, please contact Alissa first if you are on any medications, have any conditions or concerns that you are unsure if you will be compatible with encapsulation.

Due to the specialised equipment required and the limitations of capacity and availability, I kindly request that women ensure their alignment with my service prior to making a booking. I reiterate that there is no pressure exerted by myself at any stage to proceed with the service.

Once you have secured your booking a phone call will be made to you by Alissa to discuss which method of encapsulation you wish to choose – either RAW or TCI methods are available. If you are unsure which is for you then we can discuss each during this call. Pick-up and delivery details will also be covered during this call. You are also sent via email a copy of the process including important information on storage, responsibilities and pick up/delivery details. **This email again emphasis if you have questions, concerns, or questions in regard to your Placenta Encapsulation PLEASE call Alissa – I am happy to discuss so you can make an informed decision.**

In the case of cancelling your booking for any reason the non-refundable processing fee of \$100 will be kept and balance returned to you once bank details have been received. This includes:

## Change of Mind

Incorrect storage until collection

Or if you have been advised your placenta isn't fit for encapsulation and placenta has been disposed of or incorrectly stored.

Please be aware that many health professionals have their own option regarding placenta encapsulation. We take great care in ensuring our handling of your placenta is at the highest safety and calibre. BUT ultimately you have the autonomy to make your own decisions based on what you feel is best for you.

It is the responsibility of the woman to ensure her Placenta is handled and stored correctly until collection. It is also critical to let your support person aware as you are going to be occupied birthing your baby, so it's recommended to give someone you trust this responsibility.

If your pregnancy care is transferred to a location outside of our travel region – please call Alissa to discuss as we can meet at a mutual location to collect and express post your capsules back to you.

### Disclaimer:

*The statements, services and products on this website have not been evaluated by the Therapeutic Goods Administration (TGA) due to the nature of this service and products. The placenta encapsulation services offered by Bump2Baby birthing classes are not intended to diagnose, treat or prescribe for any condition.*

*Whilst the benefits of consuming the placenta postnatally are based on research studies, articles and testimonials from new mothers, this research is ongoing and bump2baby birthing classes does not give any warranty or representation that these benefits are guaranteed. It is your responsibility, based on your own research of the benefits and risks of placenta encapsulation, to determine whether using placenta preparations may be of benefit to you.*

